

**Addendum to Carshalton and Clockhouse Local Committee:
Public Questions
24 September 2019**

Carshalton and Clockhouse Local Committee

This addendum contains questions from Members of the Public received and answered since the last committee meeting on 25 June 2019

1. Question asked by Mr Arthur Spirling, Carshalton Beeches Residents Association

Given the severe problems of parking on both the single and yellow lines at the north end of Crichton Road, where it joins Beeches Avenue, what steps have Indigo taken to reduce this nuisance. In particular I would like to receive statistics on the number of days since January 1st 2019 Indigo have patrolled this site, at what times on each occasion, for how long have they been present during each patrol, how many vehicles they have recorded as being parked on single and double yellow lines and how many penalty notices they have issued to those vehicles.

Response: Matthew Donaldson, Operations and Resource Manager, Environment and Community Safety

The attraction of lunch time trade to the local bakery and shops in the area means the available space to accommodate customers is limited, leading to poor compliance with the restrictions in place.

Saba (formally Indigo) have this location as a hotspot and visit between the busier hours (pre and post lunch trade) when issues are at their worst. They do not visit every day as we rotate resources across hotspots throughout the Borough.

They enforce the yellow lines and free parking bays as well as footway parking at this location.

Crichton Road has had 182 visits between 01/01/2019 to 26/08/2019 with the average length of visit is just under 13 minutes.

The number of PCN's issued during this period was 52. 75% of these PCN's are issued between 10:30am and 14:00pm when issues are more prevalent.

Saba will continue to target this area to address the issues.

2. Question asked by Mr Arthur Spirling, Carshalton Beeches Residents Association

What steps have council officials taken to engage with the management of Mayfield Lavender with a view to requesting that cars wishing to enter the property, can do so quickly and do not have to queue on the public highway where they cause significant disruption to normal traffic flows

Response: Hitesh Wadher, Senior Highways Engineer, Traffic and Transport

Senior officers from the Council have met recently with the Lavender Field management to address the traffic issues associated with this very popular visitor attraction.

As a result, in the short term, The Council has introduced temporary parking restrictions earlier in July in the vicinity of the site entrance to prevent obstructive parking. These restrictions will be monitored and amended if necessary before making them permanent.

The Lavender Field have made internal changes to move traffic more efficiently and also provide stewards to guide traffic during busy periods. In the longer term, there are discussions currently in progress to consider alternative locations for the entrance away from the double mini-roundabout in order to ease congestion and improve traffic flow.