

CARSHALTON AND CLOCKHOUSE LOCAL COMMITTEE

20 June 2017 at 7.30 pm

MEMBERS: Councillor Hamish Pollock (Chair), Councillor Chris Williams (Vice-Chair) and Councillors Moira Butt, Amy Haldane and Jill Whitehead

ABSENT Councillor Tim Crowley

1. WELCOME AND INTRODUCTIONS

The Chair, Councillor Hamish Pollock, welcomed all those present. Upon request, a moment's silence was held to honour recent victims of the terrorist attacks and the Grenfell Tower fire.

2. APOLOGIES FOR ABSENCE

Apologies for absence were received from Councillor Tim Crowley (Carshalton South and Clockhouse).

3. REMINDER: DECLARATIONS OF INTEREST

No declarations of interest were made.

4. MINUTES OF LAST MEETING

RESOLVED: that the minutes of the previous meeting of 25 April 2017 be approved as an accurate record and signed by the Chair.

5. UPDATE FROM THE SAFER NEIGHBOURHOOD TEAM

Sergeant Paul Connolly provided a brief update as to safer neighbourhood team activities in the local wards, introducing himself to the local committee.

The update covered:

- The Metropolitan Police's future plans under a borough-command model.
- A commitment to two dedicated Ward officers and one PCSO.
- Changes to policing Sutton Town Centre with wider coverage.
- Dedicated Ward Officers at local parade sites.
- Speeding issues near St Philomena's School and associated enforcement.

- Engagement with youths and parents, visiting local schools.

John Faulkner, Woodstock Road Residents' Association enquired as to Crosspoint House. The Sergeant confirmed there were no plans to shut the site down.

Carl Brown, Friends of Oaks Park, raised a question with regards to cuts to the Metropolitan Police and the impact on local resources. The Sergeant confirmed that cuts do have to be made but that commitments had been made to increase policing in Safer Neighbourhoods.

Councillor Moira Butt welcomed the new Sergeant but regretted the multiple changes in succession to the Safer Neighbourhood Team representation at local committee.

The Councillor further enquired as to whether services would be shared with St Helier. The Sergeant further elaborated on the potential borough-command model but reiterated that plans were not yet finalised.

Ray Liffen, Carshalton on the Hill Residents' Association, asked where the Sergeant was based (Sutton Police Station) so that he could share the association newsletter on a regular basis.

Councillor Amy Haldane expressed her hesitation with regards to the proposed Basic Command Unit (BCU) and encouraged residents to get in touch with their local Neighbourhood Forums. A local Clockhouse resident also spoke of his displeasure at the potential borough-command model.

Ian Price, Team Leader Strategy & Commissioning - Highways & Transport, was interested to hear of the speeding enforcement action and offered to collaborate in this respect.

6. NEW WASTE & RECYCLE SERVICE

Mark Dalzell, Head of Parks, Biodiversity and Street Cleansing, and Veolia General Manager Scott Edgell invited questions on the new waste and recycling service.

Janice Funnell, Alma and Shorts Road Residents' Group, lamented the implementation of the service and stated that this was unacceptable on Veolia's part. The Veolia General Manager apologised to residents and Councillors, elaborating on the transition arrangements, particularly with regard to staffing and lost local knowledge. The Community Representative regretted the lack of public apology from Veolia.

The Chair, Councillor Hamish Pollock, spoke of the bad service in certain types of roads, such as cul-de-sacs. The Veolia manager spoke of the narrow-access streets and admitted that there were issues outstanding to resolve.

Carl Brown, Friends of Oaks Park, stated that many of the problems encountered could have been foreseen, particularly as the service is provided in neighbouring boroughs. The Community Representative asked if the Council would be penalising Veolia for the poor performance of the contract. The Head of Parks, Biodiversity and Street Cleansing, explained that deductions were not in place for the first three months of implementation, and were only contractually possible from the 1 July 2017. It was added that nonetheless significant additional investment had been undertaken by Veolia.

Arthur Spirling, Carshalton Fields Residents' Association, asked for further detail on the improved recycling rates mentioned. The Veolia representative cited that recycling had already increased by approximately 10% to the 'high forties' and a reduction in general waste had been seen. In response to a request for firm figures, the Chair explained that this would likely be reported to the Autumn Environment & Neighbourhood Committee and could be brought to the October local committee.

Councillor Moira Butt expressed her thanks to the complaints team at Veolia but complained at the lack of feedback following investigation, with the same problems being reported for the same households on multiple occasions. Councillors asked that bins be returned appropriately after being emptied. The Veolia representative acknowledged repeat issues were occurring and spoke of the resources being applied to resolve them.

A representative of Queen Mary's Park Residents Association gave positive feedback in regards to recent service but raised concerns in relation to the Kimpton Park reuse and recycling centre.

Councillor Chris Williams lamented that the effect of poor service on residents had been neglected by Veolia. The Councillor suggested a letter of apology or goodwill gesture might be appropriate with regards to extreme cases. The Veolia representative responded that he was open to such suggestions.

7. PUBLIC REALM PROJECTS AND NEIGHBOURHOOD GRANTS UPDATE

Claire Smith, Locality Lead Officer, presented the public realm projects and neighbourhood grants update, inviting residents to apply for outstanding funds.

The Chair, Councillor Hamish Pollock, invited residents to an upcoming 'Carshalton-on-Sea' event, due to take place on 8-9 July 2017, which had received a neighbourhood grant.

RESOLVED: that

1. £1,070 be approved for the supply and installation of a litter bin and addition of "The Grove Cafe" onto existing signage in Grove Park from Public Realm capital.
2. £4,820 be approved for play equipment in Corrigan Recreation ground from Public Realm capital.
3. £760 be approved for the supply and installation of directional signs for house locations on Kenny Drive from Local Transport Funds.
4. £500 be approved for the installation of 'Keep Clear' markings on West Street at the junction with Sycamore Close from Local Transport funds.
5. The progress of the Public Realm schemes listed in Appendix A be noted.

8. CARSHALTON COUNCIL-OWNED BUILDINGS UPDATE

Alison Boote, Investment & Development Manager, answered questions on the briefing note provided on Carshalton Council-owned buildings.

Councillor Jill Whitehead suggested that the NHS could make use of the Grove House facilities. The Senior Valuer spoke of a continued search for such buildings and that such proposals would always be borne in mind.

Susan Kelsall, Carshalton Old Rectory Association, expressed the Association's will to be involved in any plans for this particular building and the protection of its heritage. The Senior Valuer appreciated the Association's interest and involvement.

Janice Funnell, Alma and Shorts Road Residents' Group, requested similar contact from the Senior Valuer should plans fall through for The Old Rectory.

Arthur Spirling, Carshalton Fields Residents' Association, enquired as to the future of the Charles Cryer Theatre. The Investment & Development Manager explained that she was not directly involved but that proposals were currently under consideration for presentation to Members.

John Freeman, Friends of the Grove, thanked the Senior Valuer for her ongoing communications with regards to the future of The Grove House. The Community Representative expressed concerns about security of residential buildings within the park and the Senior Valuer responded that strict measures would be put in place.

Councillor Amy Haldane asked as to responsibility for insurance and building improvements with regards to Hillcrest Halls. The Investment & Development Manager elaborated on the arrangements in place with regards to rent and committed to follow this up after the meeting.

Brian Brockwell, Westmead Allotment and Garden Association, enquired as to Ecolocal's use of The Lodge. The Senior Valuer commented on arrangements in

place with security guardians to avoid any vacant premises in the interim and Ecolocal's liaison with local residents who use the building facilities.

9. HIGHWAYS UPDATE ON LOCAL IMPLEMENTATION PLAN 2017/18 AND THE PARKING STRATEGY PROGRAMME

Ian Price, Team Leader Strategy & Commissioning - Highways & Transport, presented a report on highway schemes and issues in the local committee area.

Residents asked for further information on and contributed local knowledge to:

- Enforcement in Crichton Road near Warnham Court Road;
- Beeches Avenue, Stanley Park Road and the associated driving culture;
- Robins Way, schemes under public realm and the construction vehicles travelling to Carshalton Athletic Football Club;
- Robins Way, the junction with Colston Avenue and commuter parking;
- Speeding along Westmead Road to Carshalton High School for Girls;
- Schemes around St Philomena's School;
- Carshalton Central ward and the impact of the borough-wide parking scheme;
- Resurfacing works in Diamond Jubilee Way; and
- The poor condition of the timber fence gateways along Woodmansterne Road.

Councillor Jill Whitehead informed the Committee that the updated Sustainable Transport Strategy would be presented to the Environment and Neighbourhood Committee on 22 June 2017.

Arthur Spirling, Carshalton Fields Residents Association, requested a greater level of consultation by the Council, via local associations, with regards to highways schemes. This was echoed by other Community Representatives present.

RESOLVED: that the progress made towards implementing the 2016/17 and 2017/18 LIP traffic schemes be noted.

10. LOCAL IMPLEMENTATION PLAN (LIP) 2018/19 INDICATIVE LIST

Ian Price, Team Leader Strategy & Commissioning - Highways & Transport, outlined the proposed schemes to be considered for inclusion in the 2018/2019 Local Implementation Plan (LIP) bid. Following a brief presentation, the Chair requested that the guidance criteria for LIP schemes be circulated among Committee Members.

Residents asked for further information on and contributed local knowledge to:

- The vulnerability of proposed schemes and funding to a change in political will at the London Mayoral level;
- The Healthy Streets for London initiative;
- The walking path upgrade and reinstatement in Grove Park.

The Highways and Transport Officer confirmed that schemes supported by the local committee would be included in the bid.

RESOLVED: that the proposed schemes within the report be considered for inclusion in the submission to TFL in October 2017 for the 2018/2019 programme.

11. PUBLIC QUESTION TIME

Public questions received and answered prior to the local committee are attached at the appendix to the minutes. No further questions were raised.

12. ANY URGENT ITEMS BROUGHT FORWARD AT THE DISCRETION OF THE CHAIR

No urgent business was raised.

13. DATE OF NEXT MEETING

The next meeting of the Carshalton and Clockhouse Local Committee will take place on 17 October 2017 at a location to be confirmed.

Appendix: Public Questions

The meeting ended at 21.43

Chair:

Date:

CARSHALTON AND CLOCKHOUSE LOCAL COMMITTEE**Questions responded to prior to Committee**

Question: Ray Liffen, Carshalton on the Hill Residents' Association

The Grenfell Tower fire exposed the lack of local authority staff in Kensington who could provide leadership and coordination when it was needed in the hours after the fire started.

If an emergency occurred in LB Sutton (fire, explosion, mass killings, whatever), would Sutton be better prepared? As we have seen, the public are very willing to help. Does Sutton have staff who could provide leadership and coordination at short notice?

Response: Chantelle Swaby, Locality Lead Officer

Sutton Council does have recently updated Rest Centre Emergency Procedures and dedicated and trained Rest Centre Managers as well as an Emergency Team, who run through emergency planning exercises throughout the year, at the various allocated rest centre buildings within Sutton. These officers would be called upon in the event of an emergency.

The procedures detail the roles and responsibilities of Sutton Rest Centre Managers, operation of a Rest Centre, and the exercise runs through how Sutton coordinates, manages and provides leadership to all those involved in an emergency, and assisting those who need immediate after care. These exercises are conducted with 'scenarios' using volunteer members of the public, and simulate how a situation would be handled by the council in the event of a local incident.

For information, Sutton Rest Centre Managers have made themselves available to provide assistance following a mutual aid request in assisting the Royal Borough of Kensington & Chelsea with their staffing of the Rest Centres in response to the recent Grenfell Towers incident.

If you or other members of the public are interested in being part of any of our future emergency procedures exercise simulations, please do let us know as we are always happy to have as many willing participants to help us refine our procedures.

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