

CHEAM NORTH AND WORCESTER PARK LOCAL COMMITTEE

4 October 2018 at 7.00 pm

MEMBERS: Councillor Tom Drummond (Chair), Councillor Martina Allen (Vice-Chair) and Councillors Jenny Batt, Jed Dwight, Peter Geiringer, Drew Heffernan, James McDermott-Hill, Param Nandha and Ryan Stoneman

14. WELCOME AND INTRODUCTIONS

The Chair welcomed attendees.

15. APOLOGIES FOR ABSENCE

There were no apologies for absence.

16. DECLARATIONS OF INTEREST

There were no declarations of interest.

17. MINUTES OF PREVIOUS MEETING

RESOLVED: that the Minutes of the meeting held on 5 July 2018 be agreed as an accurate record.

18. UPDATE FROM THE SAFER NEIGHBOURHOOD TEAM

PC Lovell gave a presentation from the Safer Neighbourhoods Team.

Councillors asked for clarification of the numbers of officers in the new model compared to the numbers in the previous model. PC Lovell explained that numbers would remain the same, although some officers had been temporarily moved to cover the Sutton Town centre area, but that these moves ended last week.

Councillors thanked the Chair and the Police who had worked together with Sainsbury's to reduce anti social behaviour in the Sainsbury's car park, particularly at times when the store is closed. The model developed which has reduced anti social behaviour at the North Cheam Sainsbury branch will be used by Sainsbury's nationally to address anti social behaviour.

Residents reported that theft of and from vehicles remains a concern in the area. PC Lovell informed the members that the police are working in the local committee area to address the

issue and have received training from the Met Police's specialist vehicle theft team. PC Lovell advised residents to look at the Police website for tips of how to avoid vehicle theft and explained that the strongest advice from the police is to use a wheel lock.

Residents asked about speeding in Cheam Common Road and London Road, PC Lovell reported that this issue is due to be targeted by the police. The PC advised that residents are able to report concerns about vehicles, including mopeds, driving on pavements to the 101 phone number, and that it is helpful if they are able to note number plate details.

19. PUBLIC QUESTION TIME

In response to local interest the Chair read a statement provided by Martin French, Street Work Manager regarding works near Worcester Park Station.

Residents asked why the works were not mentioned on TfL's bus route website. The Assistant Director, Safer and Stronger Communities agreed to report this concern to TfL and also mentioned that the works could not be timed to be during school holidays due to the urgent nature of the repair.

Question 2 - By way of a supplementary question on the topic of the use of chemicals in parks the resident asked if Sutton Council has insurance in place. The Assistant Director explained that both Sutton Council and contractors using chemicals in parks have insurance in place, and that the chemicals used are the most cost effective, up to date and follow industry standards. The Assistant Director also explained that current advice is that any fruits or berries picked in parks or other open spaces is washed before being eaten. Resident asked if picking fruit from public or private land was a lawful act. While the Authority does not actively deter people from picking fruit from local park areas we would certainly recommend members of the public who are wanting to forage on private land that they first seek the land owners permission.

Question 3 - In addition to the written response on the topic of street sweeping, Paul Brockwell, Locality Lead Officer explained that the road sweeping had been contracted out by the Council and that the contract is an output based contract. The contractor inspects every road in the borough frequently and rates the cleanliness using an industry standard scale. The contract is paid by the Council on an agreed schedule and fines can be applied by the Council if the contractor does not reach the agreed standard.

Concerns about street cleaning should be reported to the Council using the website and will be passed to the contractor.

Question 5 - By way of a supplementary question on the topic of the replacement of standard pavement with decorative red tiles, the resident and Councillors asked why the red tiles are being replaced again as the tiles have been replaced several times in the past and have proved not to be as long lasting as conventional road surface. It was suggested the replacement surface should be of good quality and long lasting. The Senior Engineer, Highways and Transport reported that the tiles are being reviewed as explained in the written response provided.

Question 6 - By way of a supplementary question on the topic of air quality in Worcester Park, the resident asked about the high position of the air quality monitors in Central Road, as it is known that much of the pollution in this area is created by vehicles, and that this pollution is heavy and so remains below the level of the monitors. The Assistant Director explained that the air quality monitoring is carried out by the University of London and meets industry standards. The resident also expressed concern that the LIP funding agreed does not consider air quality. The Senior Engineer informed that the LIP funding will be used to support improved traffic flow in Central Road, which would lead to improved air quality.

The Assistant Director mentioned that a report Air Quality Action Plan will be presented to the Environment and Neighbourhood Committee in November, and that feedback on that report is welcomed.

20. CUSTOMER ACCESS STRATEGY

Rebecca Peck, Head of Customer Experience, gave the presentation.

Councillors asked about the benefits of the shared service to which the Head of Customer Experience responded that the shared service provided increased flexibility to deal with peaks in demand. The number of staff is the same as before the shared service was developed, but staff will be trained to cover a wider areas to be able to provide better service to residents.

If residents contact the Council by phone they are given information about the online reporting available. It was suggested that residents who phone are asked why they did not use online reporting and the Head of Customer Experience agreed this could be considered.

Residents reported that they find the website difficult to use as issues are difficult to find. The Head of Customer Experience replied that she is aware of this and work is being carried out to improve the website.

21. ACCESSIBILITY ISSUES AROUND THE KIMPTON INDUSTRIAL PARK

Lynn Robinson, Senior Engineer, Regeneration and Parking Team, presented the report. There were no further questions from members.

RESOLVED: that

1. The proposed waiting restrictions in the Kimpton Industrial Park, as shown on drawing T30089/P/307 and the statement of reasons be agreed.
2. The existing delegated authority (to the Assistant Director, Environment, Housing and Regeneration (Safer and Stronger Communities), in consultation with Ward Councillors and the Local Committee Chair) to process, consider and resolve any objections received to the Traffic Management Orders is noted.

22. LOCAL COMMITTEE ENGAGEMENT SESSION

The Lead Locality Officer introduced a local engagement session to obtain suggestions on enhancing and improving the local committee format in direct consultation with local residents.

The feedback was collected for officers to review.

23. PUBLIC REALM PROJECTS AND NEIGHBOURHOOD GRANTS

Paul Brockwell, Locality Lead Officer, presented the report.

Members felt the website could be improved so that it is easier and clearer for residents to apply for Neighbourhood Grants, they also asked how the grants are being advertised. The Locality Lead Officer reported that he had visited local groups, and has used twitter to advertise any assistance the committee could lend in spreading the word would be greatly appreciated

Community representatives in the local committee area agreed to put adverts about meetings and neighbourhood grants in notice boards which they have access to.

The Locality Lead Officer explained that finance for the Neighbourhood grants runs through the financial year, although unallocated funds have been carried over in the past it cannot be guaranteed in future.

24. DATE OF NEXT MEETING

The next meeting will be held on 17 January 2019.

25. ANY URGENT BUSINESS

There was no urgent business.

The meeting ended at 9.04 pm

Chair:

Date: