



Appendix A – The Mount Consultation Results and Recommendations

1. Consultation

- 1.1 The consultation on the changes at The Mount NRC took place between 16 and 28 November 2015. Views of residents were sought through:
- Questionnaires at the community centre
 - Questionnaires sent to Community Representatives and Ward Councillors
 - Talking to residents within houses and flats in the area immediately surrounding the NRC
 - Taking views of the users of the Mount recycling bank on a Saturday and a weekday
 - Talking to Sutton Housing Partnership about flats recycling
- 1.2 As part of the consultation staff visited 379 houses in the area surrounding the Mount NRC. Roads visited included:
- Corrigan Avenue
 - Downlands Close
 - Fryston Avenue
 - Grove Lane
 - Hillcrest Parade
 - June Close
 - Lloyd Avenue
 - Longlands Avenue
 - Pembury Close
 - The Mount
- 1.3 A total of 132 questionnaires were completed by local residents.

2. Survey Results

NRC Use

- 2.1 60% of the residents that completed questionnaires said that they used The Mount NRC. 15% of residents used the site regularly (more than once a month). Residents use this site for a range of materials but the most frequently recycled materials at The Mount NRC are paper and card, glass and textiles. We provide a kerbside collection for paper, card and glass.

Banks for Textiles, Shoes, Books, DVDs and CDs

- 2.2 97% of residents that completed questionnaires wanted to keep the textiles and book banks on the corner of The Mount and Grove Road, but change their location when the mixed dry recycling banks are removed.
- 2.3 2% of residents suggested that the banks were relocated next to the Clockhouse Information Centre and one resident wanted these banks to be removed.

Changes to the Mixed Dry Recycling Bank area

- 2.4 The majority of residents, at 81%, wanted the area to be used for an area of community planting following the removal of the mixed dry recycling banks.
- 2.5 8% of residents wanted the area to go back to being a grass verge. Other suggestions included a concrete pavement, extending the hedgerow, installing a recycling bank for toys, installing a bench and using the area as a vegetable plot.

Other Comments

- 2.6 10% of the residents that filled in questionnaires wanted the mixed dry recycling banks to stay at The Mount. The reasons given were that they were concerned flytipping would continue but in the residential areas and that a facility should be provided for waste in Clockhouse because they are isolated from the rest of the borough.



- 2.7 6% of residents requested that CCTV or a dummy CCTV camera and a sign are installed if the mixed dry recycling bins are retained to prevent flytipping.
- 2.8 Around 20 residents requested additional green recycling banks to enable them to recycle more from home.

3 Recommendations

- 3.1 To keep the recycling banks for textiles, shoes, books, DVDs and CDs at the Mount but adjust the layout
- 3.2 To transform the area that the mixed dry recycling banks are currently located to an area for community planting
- 3.3 To monitor the junction of The Mount with Grove Lane following the changes to the NRC.