



## Appendix A

# Update report on the implementation of the Mental Health Crisis Care Concordat in Sutton

## 1. Introduction and Background

1.1. This report updates the Health & Well Being Board on Sutton's progress in implementing the national Crisis Care Concordat following a previous presentation on mental health services to the board in 2014.

1.2. In February 2014, the government published a national Mental Health Crisis Concordat<sup>1</sup>. This was supported by a range of national stakeholders which was broader than previous policy developments. The broad aim of this was to improve and extend the availability of mental health crisis services and shift the balance of crisis responses so that more support is available in community settings and primary care, and previously excluded groups, such as those with substance misuse problems, are able to access crisis services. The concordat required that each local area set up its own Crisis Care Concordat implementation group, whose membership mirrored the broad stakeholder interest groups of the national concordat.

1.3. The national implementation of the Crisis Care Concordat is monitored through MIND's Crisis Care Concordat Website<sup>2</sup>. Sutton provided a draft update in September pending local ratification through the Health & Well Being Board. This report updates the Health and Well Being Board on progress in Sutton in relation to the implementation of the Crisis Care Concordat and next steps.

## 2. Update on actions taken

2.1. The updated Sutton Crisis Concordat Action Plan is included at Appendix B. In summary, these are the main areas where progress which has been made: a Sutton Crisis Care Concordat Implementation Group has been established chaired by a Non-Executive Director from South West London & St George's Mental Health Trust. Its first meeting was on 29<sup>th</sup> February 2016. It's membership is drawn from Sutton 1 in 4, local statutory and voluntary services.

- London Community Rehabilitation Trust,
- Sutton 1in4,
- CCG,
- Carers' centre
- LAS,
- LB of Sutton Adult Social Care
- local GP,
- CCG
- Epsom & St Helier NHS Trust,
- South West London & St George's NHS Trust,
- Sutton Housing Partnership,

<sup>1</sup>[https://www.gov.uk/government/uploads/system/uploads/attachment\\_data/file/281242/36353\\_Mental\\_Health\\_Crisis\\_accessible.pdf](https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/281242/36353_Mental_Health_Crisis_accessible.pdf)

<sup>2</sup> <http://www.crisiscareconcordat.org.uk/>



## Appendix A

- 2.2. There has been investment in NHS crisis services provided by SW London & St George's, such as Street Triage, Crisis line, working with the local police, and Liaison services at St Helier Hospital
- 2.3. The CCG has commissioned a comprehensive Primary Care Mental Health Service – UPLIFT – providing a single point of access assessment service, psychological interventions, a wellbeing service, and support to GPs in providing treatment & care for people with serious mental health problems.
- 2.4. LB of Sutton has taken forward the “Our Place” project, working with Job Centre Plus and local small and medium sized businesses to improve access to employment and training for people with mental health problems
- 2.5. Designation of the S136 suite at Springfield as the local “place of safety” to reduce the number of people inappropriately held in custody at Sutton Police station and limit the use of St Helier A&E to those people with injuries or physical health problems.
- 2.6. Autistic Spectrum Disorder assessment & diagnosis service in place in Sutton with a local care pathway since January 2016
- 2.7. Sutton Mental Health Foundation Hopeline is available every Saturday and Sunday evening from 8 pm until 11.30 pm.

### 3. Future Developments

The following future developments are being progressed:

- 3.1. Peer support available in St Helier A&E
- 3.2. Mental Health First Aid Training for Sutton Police
- 3.3. Review of aspiration and vision for crisis services
- 3.4. Integration of the work by Public Health on suicide prevention strategy