



Report to:	Environment and Neighbourhoods Committee	Date:	26 January 2017
Report title:	Environment and Neighbourhoods Performance Report		
Report from:	Mary Morrissey – Strategic Director Environment, Housing and Regeneration		
Ward/Areas affected:	Borough wide		
Chair of Committee/Lead Member:	Councillor Jill Whitehead		
Author(s)/Contact Number(s):	Scott Funnell, Head of Environment Commissioning, 020 8770 4084		
Corporate Plan Priorities:	<ul style="list-style-type: none"> ● An Open Council ● A Green Council ● A Fair Council ● A Smart Council 		
Open/Exempt:	Open		
Signed:			Date: 12 January 2017

1. Summary

- 1.1 This is a covering report to present performance and financial data to the Environment and Neighbourhoods Committee via the Council's performance management system (Covalent).

2. Recommendations

The Environment and Neighbourhoods Committee is recommended to:

- 2.1 Consider and comment on the performance dashboard.

3. Background

- 3.1 In order to enhance the scrutiny work of standing committees, Members are asked to consider a performance dashboard covering performance within the areas of responsibility for their committee. This information is presented 'live' at committee meetings. Members will be able to explore performance issues, ask questions of officers and seek assurance as to what mitigation is being put in place to rectify issues.



3.2 The performance dashboard will include key aspects of financial performance including major variations against budgets. This will enable Members to consider how financial and non-financial aspects of performance are related.

4. Options Considered

4.1 The table below highlights key areas within with responsibility of the Environment and Neighbourhoods Committee.

Indicator	Description
Waste	
Percentage of household waste sent for reuse, recycling and composting	The indicator measures percentage of household waste arising which have been sent by the Authority for reuse, recycling, composting or anaerobic digestion. This is a key measure of local authorities' progress in moving management of household waste up the hierarchy, consistent with the Government's national strategy for waste management. The Government expects local authorities to maximise the percentage of waste reused, recycled and composted.
Percentage of Collected Waste Going to Landfill	The definition of municipal waste is as for the Landfill Allowance Trading scheme. "Sent to landfill" includes both collected residual waste sent directly to landfill, waste collected for recycling but subsequently rejected to landfill and residual waste sent to landfill after an intermediate treatment (e.g. Mechanical Biological Treatment).
Cost of Collection per Household (Annual)	The annual cost of collection of all kerbside collection per household.
Cost of Disposal per Household (Annual)	The annual cost of disposal of all kerbside collection per household
Number of missed Bin collections per 100,000 excl Garden Waste	The monthly number of missed collections for the Refuse and Recycling Waste collection service shown as a percentage based on missed collections figure against the total collections (per 100,000).
Number of Garden Waste missed Bin collections per 100,000	The monthly number of missed collections for the Green Garden Waste collection service shown as a percentage based on missed collections figure against the total collections (per 100,000).



Kgs per household of residual household waste collected (Annual)	<p>The amount of residual household waste per household</p> <p>This is the amount of waste that is not sent for reuse, recycling or composting. It is calculated by deduction, i.e. it is total household waste minus household waste sent for reuse, recycling or composting</p>
Streets	
Percentage of CRM complaints Offensive Graffiti Jobs Completed within 24 hours	Percentage of CRM complaints of Offensive Graffiti Jobs Completed within 24 hours
Category 1 defects (potholes) repaired within 24 hours	Carriageway and footway potholes that are priority orders and require repair within 24 hours
Number of columns identified for replacement through LED replacement programme	The total number of columns identified for replacement through LED replacement programme
Percentage of columns replaced through LED replacement programme	The percentage of columns identified for replacement through LED replacement programme
Faults as a percentage of street lighting stock	Percentage of street lighting stock that have a fault
Fixed Penalty Notices FPND - Failure to Remove Dog Faeces	Number of issued FPND's for failure to remove dog faeces
One Planet Sutton	
Percentage of road users who use public transport	<p>This is the figure taken from TFL's Travel in London Borough Local Implementation Plans (LIP) performance indicators. Whilst this data is provided annually, it is based on moving 3-year samples, the data to be used for monitoring performance towards achievement of targets will be for discrete (non-overlapping) three year blocks, in order to reduce statistical sampling error.</p> <p>For Percentage of road users who use public transport, this includes Rail, Underground/DLR, Bus/Tram and Taxi/Other figures.</p>
Percentage of road users who are pedestrians	<p>This is the figure taken from TFL's Travel in London Borough Local Implementation Plans (LIP) performance indicators. Whilst this data is provided annually, it is based on moving 3-year samples, the data to be used for monitoring</p>



	<p>performance towards achievement of targets will be for discrete (non-overlapping) three year blocks, in order to reduce statistical sampling error.</p> <p>For Percentage of road users who are pedestrians, this is listed as Walk.</p>
Percentage of road users who are cyclists	<p>This is the figure taken from TFL's Travel in London Borough Local Implementation Plans (LIP) performance indicators. Whilst this data is provided annually, it is based on moving 3-year samples, the data to be used for monitoring performance towards achievement of targets will be for discrete (non-overlapping) three year blocks, in order to reduce statistical sampling error.</p> <p>For Percentage of road users who are cyclists, this is listed as Cycle on the report.</p>
CO2 emissions in the borough	CO2 emissions in the borough (tonnes per capita)
Libraries and Heritage	
Physical visits to libraries	Measure of the amount of residents accessing the library in Sutton
Visits to Historic Houses	Measure of the amount of residents accessing historic houses in Sutton
Use of online resources (sessions)	The definition of Use of Online resources is the number of log-ins to the full range of library resources.
Number of volunteer hours in libraries and heritage	Volunteer hours recorded as a total who are providing support in libraries and in historic houses

5. Impacts and Implications

Financial

5.1 There are no additional costs arising from the proposals in this report. It is expected that these challenge sessions may benefit the efficiency and effectiveness of the Council's activities through providing greater transparency and public accountability for performance and encouraging and supporting measures to improve performance.

Legal

5.2 There are no legal implications arising directly from this report however it is important to note access to information requirements in terms of decisions of committee. The performance challenge sessions are information items, members can only take decisions when notice of an item has been given and an evidence based report is provided by officers.



6. Appendices and Background Documents

Appendix letter	Title
N/A	

Background documents
None

Audit Trail		
Version	Final	Date: 12 January 2017
Consultation with other officers		
Finance	Yes	Sue Hogg
Legal	Yes	Fiona Thomsen
Equality Impact Assessment required?	No	N/A

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