

# Neighbourhood Services Update

## October 2017



# Coming Up

- Introduction
- Working with Local Committees
- Waste and streets update
- Parks update - sites maintained by *idverde* in the locality
- Parks projects and activities
- Questions



# Introduction

- Veolia has been responsible for providing waste collection, street cleansing, gully cleaning and winter maintenance services since April 1<sup>st</sup> 2017.
- Idverde has been providing grounds maintenance of parks, highway verge and bed maintenance, as well as administration of cemeteries, allotments and sports bookings, since 1<sup>st</sup> February 2017.
- Neighbourhood Services' client team, consisting of 3 neighbourhood managers and 3 neighbourhood officers, and a technical team is responsible for overseeing parks, street cleansing and waste collection services.
- Dominic Aslangul, Neighbourhood Manager, and Sashi Reddy, Neighbourhood Officer oversee idverde and Veolia contracts in Carshalton & Clockhouse Local Committee area

# Working with Local Committees

The Neighbourhood Services team offers to:

- Provide the Committee with information on local services
- Work to resolve local issues raised by the Committee and residents
- Report to Committee on all services at least twice a year (subject to Chair's approval)
- Proactively address areas of local concern, liaising with friends and residents groups

# Waste and Streets Update

The Neighbourhood Services team will continue to resolve issues with collections including:

- Working with residents and managing agents to ensure collections meet residents' needs and contractual obligations
- Help residents understand how to use the new services

The team will also:

- Investigate and arrange enforcement where flytipping issues arise
- Develop littering projects to tackle persistent litter problem areas
- Inspect streets to ensure cleanliness targets are achieved
- Arrange gully cleansing
- Provide winter maintenance services including road and pavement gritting, and grit bin filling.

# Sites maintained by *idverde* in Carshalton and Clockhouse Local Committee

- All Saints Churchyard, Carshalton
- Carshalton Park, Ruskin Road, Carshalton
- Carshalton Place, Carshalton
- Carshalton War Memorial, Honeywood Walk, Carshalton
- Festival Walk, Honeywood Walk, Carshalton
- Margaret's Pool, Pound Street, Carshalton
- The Grove Park, Carshalton
- Wrythe Recreation Ground, Wrythe Lane, Carshalton
- Corrigan Avenue Recreation Ground, Clockhouse
- Courtney Crescent Open Space, Carshalton
- Longlands Avenue Open Space, Clockhouse
- Oaks Park, Croydon Lane, Carshalton
- Queen Mary's Park, Fountain Drive, Carshalton
- Stanley Park, Woodfield Avenue, Carshalton
- Stanley Square, Carshalton
- Warren Park, Sutton

Plus:

- Highway verges, hedges and shrub beds
- Hanging baskets, barrier baskets and floor planters
- Several allotment sites

# Projects and activities in Carshalton and Clockhouse Local Committee area

- Grounds maintenance activities - hedge cutting on parks and highways, sports pitch markings, grass cutting, shrub bed maintenance, litter bin emptying and litter picking.
- Changeover of hanging baskets, barrier baskets and floor planters Oct 2017
- Enhancement of flower beds in Oaks Park and The Grove Park
- London in Bloom judging for Oaks Park and The Grove Park – both achieved Silver Gilt awards in 2017.
- Bulb planting by local friends groups and residents' associations
- Review of parks' action plans
- Oaks Park Garage – proposed security enhancements to be undertaken by *idverde*

# Questions