



Report to:	People Committee	Date:	6 December 2018
Report title:	People Committee Performance Report		
Report from:	Jessica Crowe - Assistant Director of Customers, Commissioning and Governance		
Ward/Areas affected:	Borough Wide		
Chair of Committee/Lead Member:	Councillor Marian James		
Author(s)/Contact Number(s):	Toby Meller, Data & Intelligence Manager (Interim) 020 8770 6054		
Corporate Plan Priorities:	<ul style="list-style-type: none"> ● Being Active ● Making Informed Choices ● Living Well Independently ● Keeping People Safe 		
Open/Exempt:	Open		
Signed:		Date:	21 November 2018

1. Summary

- 1.1 This report outlines the indicators for Children's, Adults' and Education Services performance reporting in 2018/19. Performance is measured against the indicators and targets agreed at June's committee meeting and can be found on Pentana.

2. Recommendations

The People Committee is recommended to:

- 2.1 Note the monthly performance data.

3. Background

- 3.1 In order to enhance the scrutiny work of standing committees, members are asked to consider performance within the areas of responsibility for their committee. This information will be presented at committee meetings. Members will be able to explore performance issues, ask questions of officers and seek assurance as to what mitigation is being put in place to rectify issues.



4. Issues

- 4.1 Each committee will be presented with performance data no more than three times a year.
- 4.2 A copy of the most recent performance data will be circulated via second despatch so that Members have the most up to date figures. Members are reminded that they can also access Pentana themselves at any time to view and track performance.

Scope of Performance Sessions

- 4.3 It is important to remember that these sessions are about performance, not policy, and are not in and of themselves opportunities to review or change Council policy. As the legal implications section below sets out, these sessions are non-decision-making. However, they are important to enhance Council transparency and accountability, and it is hoped will support Members to be more fully informed about issues around Council performance and service delivery, which can obviously inform any future decisions on policy direction.

5. Options Considered

- 5.1 In considering performance data members may be satisfied with explanations given by officers where performance issues exist. In other circumstances members may wish further investigation of issues. In the event that a task and finish panel is desired, clear objectives for the panel must be agreed as well as the resource implications of such a panel.
- 5.2 Given that there are resource implications from setting up a task and finish panel, members are invited to consider alternative ways of seeking further detail where they require it to satisfy themselves that appropriate action is being taken to bring performance back on track. For example, inviting the performance lead member to attend a Chair's briefing on that particular topic to ask further in-depth questions, asking for a more detailed report to come back to the next committee meeting, agreeing to focus on that issue at the next meeting, or referring the issue to the Overview and Scrutiny Committee to consider for an in-depth review.
- 5.3 Rate of Children in Need will not be reported for the first two quarters of 2018/19 whilst new Locality Services embed and data quality factors are addressed. Another indicator, Early Help escalating to statutory services will not be monitored whilst the new Early Help Localities are embedded.

6. Impacts and Implications

Financial

- 6.1 There are no additional costs arising from the proposals in this report, other than the potential costs of setting up task and finish panels, which will need to be considered on a case by case basis. It is expected that these challenge sessions may benefit the efficiency and effectiveness

of the Council's activities through providing greater transparency and public accountability for performance and encouraging and supporting measures to improve performance.

Legal

- 6.2 There are no legal implications arising directly from this report however it is important to note access to information requirements in terms of decisions of committee. The performance challenge sessions are information items, members can only take decisions when notice of an item has been given and an evidence based report is provided by officers.



7. Appendices and Background Documents

Appendix letter	Title
A	Children’s Social Care & Education performance data (Pentana Report) - to follow
B	Adults’ Social Care performance data (Pentana report) - to follow

Background documents

Audit Trail		
Version	Final	Date: 21 November 2018
Consultation with other officers		
Finance	No	N/A
Legal	No	N/A
Equality Impact Assessment required?	No	N/A