













Appendix B

# ASSH Committee Report

Generated on: 26 November 2018



PI Status		Long Term Trends		Short Term Trends	
	Alert		Improving		Improving
	Warning		No Change		No Change
	OK		Getting Worse		Getting Worse
	Unknown				
	Data Only				


## Traffic Light Red

PI Code & Name	Current Status	Last Update	Current Value	Current Target	Latest Note
PEO ASC (OP) 03 Delayed transfers of care from hospital (no. of days on average per month, per 100,000 people)		October 2018	170.6	142.2	<p><b>Service Comments</b></p> <p>This Indicator remains highly sensitive to both demand and supply-side issues. Performance improved in September, albeit still slightly above the 2018/19 stretch target and early indications are for an even more positive outturn for October.</p> <p>In order to ensure winter preparedness, fortnightly winter planning meetings commenced week commencing 15/10/18, involving Social Work teams, Commissioning Unit and Encompass.</p> <p>We anticipate receiving £732K winter social care additional grant for Sutton.</p> <p><b>Actions</b></p> <p>Fortnightly winter planning meetings (LBS) and communication on progress within the wider system.</p>




					Intentions re: allocation of £732K will be shared with partners at the AEDB on the 20th November 2018.
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**Traffic Light Amber**

PI Code & Name	Current Status	Last Update	Current Value	Current Target	Latest Note
PEO ASC (LD) 01 People with a learning disability in employment		October 2018	14.6%	15.5%	<p><b>Service Comment:</b></p> <p>Performance is currently just below target.</p> <p>This is expected to improve further once information from the commissioned employment service (MCCH) is amalgamated with the Mosaic Data.</p> <p><b>Actions Taken:</b></p> <p>1. Follow up with Mosaic team to reposition employment questions in the relevant forms in Mosaic.</p>
PEO ASC (SG) 01 % Of DoLS Not Being Breached		October 2018	78.9%	80%	<p><b>Service Comment</b></p> <p>Performance has improved this month, however, demand remains high.</p> <p>Sutton is actively using ADASS guidance to assess risk and prioritise cases. All urgent cases are responded to.</p> <p><b>Actions Taken</b></p> <p>5 staff have now undertaken BIA training in September 2018 to supplement current capacity in light of the increasing demand in DoLS. In line with other authorities, a piece rate will be charged per assessment in order to be more cost-effective.</p> <p>With the increasing demand in DoLS referrals, the growing cost of meeting this target is becoming unsustainable.</p> <p>A substantial cost and activity analysis will be undertaken to forecast and develop options to</p>

					rationalise and prioritise DoLs reviews in the context of wider statutory commitments.
PEO ASC (OP) 06 Proportion of carer's assessments completed		October 2018	54.8%	60%	<p><b>Service Comment</b></p> <p>Performance continues to be in line with expectation.</p> <p><b>Actions Taken</b></p> <ol style="list-style-type: none"> <li>1. Each Team continues to implement its agreed action plan.</li> <li>2. A project is being undertaken to improve the quality and accuracy of carer's data in Mosaic</li> </ol>

**Traffic Light Green**

PI Code & Name	Current Status	Last Update	Current Value	Current Target	Latest Note
PEO ASC (SG) 02 Outcomes of START - Number of people provided with reablement in a non-selective service to have no ongoing care needs.		October 2018	84%	65%	<p><b>Service Comment</b></p> <p>The data is for the START intake in July 2018. Performance continues to be above target.</p> <p><b>Actions Taken</b></p> <ol style="list-style-type: none"> <li>1. Detailed analysis of START data by HoS regarding in month changes in activity.</li> <li>2. Maintain current operational approach</li> </ol>
PEO ASC (SG) 03 Making Safeguarding Personal		October 2018	99.2%	97%	<p><b>Service Comment</b></p> <p>Performance is in line with expectation.</p> <p>Work is now complete with the Mosaic team. Plan to implement a new more customer-focused Safeguarding workflow is in progress.</p> <p><b>Actions Taken</b></p> <p>Monthly review of all cases continues.</p>
PEO ASC (OP) 01 Permanent admissions of older people to residential and nursing care		October 2018	243.1	274.4	<p><b>Service comment</b></p> <p>Performance continues to be in line with expectation</p>

(rate per 100,000 population)					<p>As highlighted previously, monthly updates identified an issue with slow processing and retrospective changes to data. For example, Performance for April has now increased to 16 admissions in the October reporting period. On average there may be an increase of approximately 4-5 backdated cases per month.</p> <p><b>Actions Taken</b></p> <p>Review process delays for all placements year to date due to the impact on financial forecasting and develop an improvement plan.</p>
PEO ASC (OP) 02 Proportion of older people who were still at home 91 days after discharge from hospital		October 2018	96.4%	95%	<p><b>Service Comment</b></p> <p>Overall performance is above target.</p> <p><b>Actions Taken</b></p> <p>Maintain current approach</p>
PEO ASC (OP) 07 Reviews of service users (in receipt of a service as at 31st March 2018)		October 2018	90.8%	78%	<p><b>Service Comment</b></p> <p>Performance YTD is exceeding expectation.</p> <p>All teams have action plans in place to ensure reviews are delivered in line with the target this year. To date, performance is above target.</p> <p><b>Actions Taken:</b></p> <p>SMT performance meeting to continue to monitor.</p>