

**Beddington and Wallington Local Committee  
30 October 2018**

**BEDDINGTON AND WALLINGTON LOCAL COMMITTEE**

**30 October 2018 at 7.00 pm**

**MEMBERS:** Councillor Marian James (Vice-Chair) and Councillors Manuel Abellan, Steve Cook, Tim Foster, Sunita Gordon, Edward Joyce, Nick Matthey, Muhammad Sadiq and Mo Saqib

**ABSENT:** Councillor(s) Joyce Melican, Jillian Green and Jayne McCoy

### **17. WELCOME AND INTRODUCTIONS**

Councillor James, acting as Chair in the absence of Councillor Melican - who is recovering from illness - welcomed everyone to the meeting. The Chair asked attendees to send their best wishes to Councillor Melican by adding a message to her 'get well' card.

### **18. APOLOGIES FOR ABSENCE**

Apologies for absence were received from Councillor Melican, Councillor McCoy and Councillor Green. Apologies for lateness were received from Councillor Abellan having arrived at 7.31 pm.

### **19. DECLARATIONS OF INTEREST**

There were no declaration of interests.

### **20. MINUTES OF PREVIOUS MEETING**

**RESOLVED:** that the Minutes of the meeting held on 17 July 2018 were agreed and signed by the Chair as a correct record.

### **21. UPDATE FROM THE SAFER NEIGHBOURHOOD TEAM**

P.S. Kieron O'Brien provided a verbal update on the three ward priorities in the area and community safety issues.

Councillor Sadiq enquired whether the two police officers and one police community support officer operating in Wallington South or any other ward will not be transferred to other duties, having received assurances from two Chief

Superintendents. P.S. O'Brien, responded that at present this was correct and he was very keen to maintain the officers in the wards.

On disruption caused by mopeds, Councillor Sadiq asked a supplemental on whether the issuing of section 59 was a final notice or if another notice is required before confiscation. P.S. O'Brien clarified that a warning was first required, if they persisted at that present moment in contravention of section 59, then the moped can be confiscated.

Councillor Matthey enquired whether it was true that police officers were being deployed from normal duties to areas of high incidence of knife crime. P.S. O'Brien noted that it was public knowledge that officers were being deployed to areas of high prevalence of knife crime.

Pertaining to the policing team in Beddington South, Councillor Saqib asked a question on when the full policing team will be assembled. P.S. O'Brien replied that one officer was on maternity leave for which the post could not be replaced, another officer had to be shared with Beddington North and they were in the position where they were unable to recruit any more police community support officers.

## **22. PUBLIC QUESTION TIME**

Opening the public question time item, the Chair referred attendees to public question one, which had been responded to by officers.

In respect of the playing fields of Sheen Way, a resident enquired that no information had been provided on the outcome, although he was informed that the Education and Funding Skills Agency were to appoint a design and build contractor and have a public consultation in October. The Chair advised that the query be taken back to officers to provide a response.

Referring to public question one, a resident raised concerns that the changes to the crossing on Crispin Crescent appear to be more harmful. Kevin Williams, Senior Professional Engineer, replied that the changes to the crossing were not in isolation, but were to supplement a package of enhancements to reduce speeds and make the area more pedestrian friendly, which included road narrowing, additional crossings, flashing signs and a lorry ban (unless accessing or servicing the village).

Councillor Foster opined that the contention with this particular crossing was the manner the changes were administered and the completion timetable, which made the crossing dangerous. The Chair suggested that the Senior Professional

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Engineer liaise with the ward councillors outside of the meeting to address their concerns.

### **23. CUSTOMER ACCESS STRATEGY**

Rebecca Peck, Head of Customer Experience delivered a presentation on the Customer Access Strategy.

Regarding reporting missed bin collections, Councillor Sadiq raised concerns that residents could be on the phone for a prolonged time before being informed that they have to call back after 6pm, which is particularly not suitable for older people.

The Head of Customer Experience explained that the post 6pm reporting time for missed collections was due to the crews having until 6pm to complete the collections. If residents were unable to contact the council in person, the customer care team would be happy to follow up the next day. Additionally, the team would be able to call affected residents the next day if they were unable to report it at the time.

A resident raised concerns on the communication of bin collections and differing information on disparate mediums. The Head of Customer Experience acknowledged that the differing information was certainly not helpful and this will be followed up.

Residents raised concerns on the delay it may take to receive a response after repeated contact. The Head of Customer Experience explained that these examples were very helpful and communication was pivotal in informing the strategy, particularly when consulting on delays and when action can be taken.

Councillor Matthey asked a question on behalf of residents who informed him that their refuse had not been collected for a succession of four to five weeks. The Chair suggested that Councillor Matthey complete a feedback form for action and the Lead Locality Officer advised that she would contact neighbourhood services for a response.

### **24. HIGHWAYS UPDATES**

Kevin Williams, Senior Professional Engineer, provided an update on Highways projects in the ward areas.

Councillor Cook enquired when double yellow lines will be actioned in Cranley Gardens and Stanley Gardens (both on the corners of Blenheim Gardens) and Mulberry Mews (on the corner of Ross Road). The Senior Professional Engineer

replied that he would follow up the requests and provide a response to Councillor Cook.

Councillor Foster enquired who was responsible for communications within the Highways department, as some notices were increasingly difficult to understand, which was not conducive for communication with residents. The Senior Professional Engineer responded that the normal practice was to informally consult using plain language and the final stage would be to advertise in the paper where they were obliged to follow legal requirements around wording. He added that he would inform Councillor Foster of the procedures for comment.

A resident asked if yellow lines could be extended to cover the pedestrian island on Woodcote Road between Marchant Road and Shirley Road. The Senior Professional Engineer advised that there is a parking strategy and he would refer the query to pertinent officers for a response.

## **25. RECOMMENDATIONS TRACKER**

The recommendations tracker was noted by members.

## **26. ENFORCEMENT TRIAL IN BEDDINGTON PARK**

Andrew Chandler, Neighbourhood Manager provided an update on the enforcement trial in Beddington Park.

Pertaining to the 63% payment rate of parking charge notices (PCNs), a resident questioned whether the council were not recovering outstanding payments. The Neighbourhood Manager clarified that the outstanding cases included payments within the 14 day payment deadline, under appeal and undergoing debt recovery.

On behalf of Councillor McCoy, Councillor Sadiq questioned if the update suggested that there should be a need for more parking spaces and that there should be a parking dispensation for Beddington Park cottage residents. The Neighbourhood Manager explained that the need for more parking spaces was not reflected in data received - which showed that 50% of parking spaces were still available - and relating to the dispensation; this would be part of an overall review if the trial is extended.

Councillor Matthey raised a concern that as a result of parking enforcement, car users were now blocking Church Road, consequently making it difficult for congregants of St Mary's Church to find a parking space. The Lead Locality Officer advised that Church Road was being reviewed as part of the parking strategy. The Neighbourhood Manager added that Church Road was not covered by District Enforcement and was an area for public highways.

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A resident raised concerns on toilet provision in the park, particularly after the cafe closes at 5pm. The Neighbourhood Manager explained that these concerns were highlighted in the update; they were keen to explore further and to look at alternatives and cost implications.

## **27. PUBLIC REALM PROJECTS AND NEIGHBOURHOOD GRANTS**

Claire Smith, the Lead Locality Officer, introduced the report.

### **RESOLVED:** that

1. £550 be approved from Public Realm revenue to replace trees on St Mary and Burleigh Avenue.
2. £6,000 be approved from Public Realm capital to improve the terrace area of the Wallington Town Hall site.
3. £6,000 be approved from Public Realm capital for a height restriction barrier at Roundshaw Park.
4. £900 be approved from Public Realm revenue to replace trees on Woodcote Green.
5. £1,230 be approved from Public Realm revenue to replace trees on Park Hill Road.
6. £300 be approved from Public Realm revenue to replace a tree on The Mount.
7. £4,500 be approved from Public Realm revenue to repair a section of the footpath in Mellows Park.
8. £1,500 be approved from Public Realm revenue to supply and install 2 litter bins on the bridal path.
9. £1,200 be approved from Public Realm revenue to supply and install 2 heritage bins on Wallington Green.
10. £5,000 be approved from Local Transport Fund for Roe Way pedestrian improvement scheme.
11. £4,000 be approved from Local Transport Fund for Prince Charles Way pedestrian improvement scheme.

- 12. £6,000 be approved from Local Transport Fund for Woodcote Road, pedestrian improvement scheme.
- 13. £5,000 be approved from Local Transport Fund for Hurricane Road j/w Mollison Drive, pedestrian improvement.
- 14. £100 be approved from Public Realm capital for 1 silent soldier to be installed in Beddington Park.

**28. ANY URGENT ITEMS BROUGHT FORWARD AT THE DISCRETION OF THE CHAIR**

There were no urgent items.

The meeting ended at 8.42 pm

Chair: .....

Date: .....