




Report to:	Housing, Economy and Business Committee	Date:	29 January 2019
Report title:	Housing, Economy and Business Performance Monitoring		
Report from:	David Moore, Strategic Director of Environment, Housing and Regeneration (Interim)		
Ward/Areas affected:	Borough Wide		
Chair of Committee/Lead Member:	Councillor Jayne McCoy		
Author(s)/Contact Number(s):	Jennifer Sibley, Environment Strategy Manager, 020 770 5678		
Corporate Plan Priorities:	<ul style="list-style-type: none"> ● Being Active ● Making Informed Choices ● Living Well Independently ● Keeping People Safe 		
Open/Exempt:	Open		
Signed:		Date:	11 January 2019

1. Summary

- 1.1 This report summarises feedback from the Housing, Economy and Business Committee (HEB) performance monitoring session held in November 2018 and sets out plans for future performance monitoring.

2. Recommendations

The HEB committee is recommended to:

- 2.1 Note the update from the HEB performance monitoring session on the 15 November 2018.
- 2.2 Endorse the proposal for future performance monitoring (as set out at paragraph 4.4).

3. Background

- 3.1 The HEB committee agreed on the 19 June 2018 that the HEB performance dashboard be presented to members on a six monthly basis, in a performance session in advance of the HEB committee meeting, and then findings reported to the next committee.



- 3.2 The HEB committee also agreed on the 19 June to review the list of HEB Performance Indicators to be monitored.
- 3.3 The first of these performance sessions took place on the 15 November 2018. The minutes of the meeting are at Appendix A.

4. Issues

October out-turn report

- 4.1 The October performance out-turn report was presented to HEB members and a discussion took place on each of the performance indicators. The Council's performance management system - Pentana - was presented live at the meeting to enable members to view past performance to establish trends and identify variances in the data.
- 4.2 It was noted that the overall performance on the October out-turn report was good with the following Rag Rating totals against the indicator set:
- Red - 5 indicators
 - Amber - 1 indicator
 - Green - 13 indicators
 - Data only - 11 indicators

Review of HEB Performance Indicators

- 4.3 HEB Members were sent a full list of performance indicators relevant to HEB services in advance of the performance session, and asked to select the ten of highest interest to them. This was used as a basis for discussion about which indicators to monitor going forward.
- 4.4 HEB members agreed the following with regard to how best to monitor the indicators going forward:
- To retain a strategic set of performance indicators for HEB oversight.
 - To consider performance in the context of financial and resident satisfaction and not in isolation.
 - To review an annual out-turn of all performance indicators at the next Performance session in summer 2019.

5. Impacts and Implications

Financial

- 5.1 There are no additional costs arising from the proposals in this report. It is expected that these challenge sessions may benefit the efficiency and effectiveness of the Council's activities through providing greater transparency and public accountability for performance and encouraging and supporting measures to improve performance.

Legal

- 5.2 There are no legal implications arising directly from this report however it is important to note access to information requirements in terms of decisions of committee. The performance challenge sessions are information items, members can only take decisions when notice of an item has been given and an evidence based report is provided by officers.

6. Appendices and Background Documents

Appendix letter	Title
A	Minutes of the HEB performance monitoring session, 15 November 2018

Background documents
None

Audit Trail		
Version	Final	Date: 11 January 2019
Consultation with other officers		
Finance	No	N/A
Legal	No	N/A
Equality Impact Assessment required?	No	N/A

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