

Beddington and Wallington Local Committee
22 January 2019

Recommendation Tracker

The recommendation tracker allows Committee Members to monitor responses, actions and outcomes against their recommendations or requests for further action. The tracker is updated following each Committee. Once an action has been completed and reported to the Committee, it will be removed from the tracker.

Author and Contact Phone Number

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Chair of the Committee

Councillor Joyce Melican

Date of Meeting	Item	Recommendation/Action	Responsible Officer or Member	Response / Outcome	Next Progress Check
30/10/18	Item 6	A local resident has raised concerns regarding the playing fields in Sheen Way, and has indicated that no information had been provided on the outcome of the proposed school development. He was informed that the Education and Funding Skills Agency (ESFA) were to appoint a Design and Build contractor and have a public consultation in October. The Chair advised that the query be taken back to officers to provide a response.	Kieran Holliday Head of Pupil Based Commissioning	<p>Officers have contacted the residents and confirmed that the project is being run by the (ESFA). The agency has indicated that they were anticipating holding public meetings in October / November this year, but there have been delays to the development of their proposals.</p> <p>They are committed to consulting with local residents and will be liaising with ward councillors on consultation activities in due course. Residents will be kept updated of any public meetings as and when they are organised.</p>	22/01/19
30/10/18	Item 7	A local resident enquired, "When emailing council officers regarding local issues, how soon can one expect to get a response or an acknowledgement"?	Rebecca Peck Joint Head of Customer Experience	<p>All emails should be acknowledged as soon as possible with a full response issued within 20 working days following investigation although we do not expect it to take this long for simple enquiries.</p> <p>Where possible we ask residents to report issues online as this is often the quickest way to resolve an</p>	22/01/19

				<p>issue and requests are acknowledged immediately. We recognise that this is not always possible and sometimes where issues are more complex it may be necessary to email, call or visit in person.</p> <p>To use the "Report It" function please go to https://www.sutton.gov.uk/ and click on "Report It".</p>	
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Signed: Matt Clubb, Assistant Director, Environment Commissioning
Date: 9 January 2019

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